



Fan Warranty

AUG 2019



Australian owned
and designed

Warranty Period

- | | |
|------------------|------------------------------------------------------------------------|
| 1. Solar Panel | = 5 years (SAV-2.5CF, SAV-2.5GB, SAV-10W/B, SAV-10T) |
| | = 10 years (SAV-20, SAV-20T, SAV-30, SAV-40T, SAV-60T, SAV-120 models) |
| 2. Housing | = 5 years (SAV-2.5CF, SAV-2.5GB, SAV-10W/B, SAV-10T) |
| | = 10 years (SAV-20, SAV-20T, SAV-30, SAV-40T, SAV-60T, SAV-120 models) |
| 3. Motor | = 3 years (All models) |
| 4. Labour | = 1 years (All models) |
| 5. Shipping Cost | = 1 years (All models) |
| 6. Batteries | = 1 years (where applicable) |

Warranty Conditions

1. The solar fan system must be installed in accordance with the manufacturer's installation instructions.
2. Warranty is only offered against manufacturing defects.
3. The coverage period is valid for the indicated time from the date of purchase. The attending service person reserves the right to verify this date by requesting a copy of the original purchase receipts prior to the commencement of any warranty work.
4. Should any part of the complete solar fan system product be replaced during this warranty period, only the balance of the original warranty will continue to remain effective.
5. Where the system has not been installed in accordance with the installation procedures or installed such that normal service access is difficult, a service charge will apply. Should access be assessed as unsafe, service will be refused. Access by scissors lifts or elevated platforms will be chargeable prior to warranty work commencing.
6. Component manufacturers are at liberty to alter the design or construction for the products notwithstanding that the product may have been sold by description or sample, even though alterations made have been introduced from the date of Contract and the date of delivery provided that the products are of the same or similar quality and are fit for the purposes for which they are purchased. Such alterations shall not constitute a defect in design or construction under this warranty.
7. Dated proof of purchase is required prior to the approval and commencement of warranty work.
8. The Warranty shall be limited to the replacement or repair, at the option of SolarArk Aust Pty Ltd of any defective products and of such parts as have been damaged in consequence of the defect. SolarArk Aust Pty Ltd is excluded to the extent allowable by Law from responsibility for any consequential loss including injury to persons; damage to property; economic loss; pain and suffering and any legal or other damages flowing from any manufacturing during fault or defect.

W: SOLARARK.COM.AU
P: 1300 670 966
E: INFO@SOLARARK.COM.AU

SolarArk



POWER



VENTILATION



AIR CONDITIONING



HOT WATER



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Warranty Conditions- (cont)

9. SolarArk Aust Pty Ltd shall be under no obligation to return parts replaced at its option pursuant to this warranty.
10. All independent work carried out must be authorised and pre-arranged by SolarArk Aust Pty Ltd before any work commences. Works carried out prior to SolarArk Aust Pty Ltd formal approval may be subject to refusal.
11. By law you must observe certain minimum safety precautions when working on high work sites. These safety precautions are outlined in work cover code of practice "safe work on roofs" part one and two in the occupation health and safety act 1983.
12. SolarArk will not accept any cost related invoices for work carried out under warranty outside of standard business hours (Monday to Friday 8:00am to 4:00pm).

Warranty Exclusions

The following exclusions shall cause the warranty to become void, and may incur a service charge and cost of parts that may be required.

1. Accidental damage, acts of God, failure due to misuse, incorrect installation including but not limited to, as per owner's manual, installation guide, installation instruction and any other requirements set by SolarArk Aust Pty Ltd and or lack of maintenance.
2. If the system is sold or attempts to repair or alter the system without the consent of or other than by an authorised SolarArk Aust Pty Ltd representative.
3. Damage caused by animals, birds and rodents.
4. Claims for damage to wall foundations, furnishings, roofs or other losses directly or indirectly due to leakage from the water heater.
5. Damage to the solar fan system due to excessive winds.
6. Warranty will be covered within Metropolitan areas. Where the system is installed outside the boundaries of a Capital Cities Metropolitan area (areas on STD), or where the solar fan system System is installed outside of a 20km radius of an accredited SolarArk Service Agent's premises, the costs of transport, insurance and travelling will be charged to the consumer.

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